



# SEMINAR

## Retail and Hospitality Litigation and Claims Management

May 16-17, 2013

InterContinental Chicago

Magnificent Mile

Chicago, Illinois

### IN-HOUSE SPEAKERS INCLUDING

**C.J. Childers**

Family Dollar Stores Inc.

**Clinton Field**

American Eagle Outfitters Inc.

**Rebecca L. Roby**

Hard Rock Café International (USA) Inc.

**Howard E. Rosenblum**

Walgreen Co.

**Ari Sherwin**

The Sherwin-Williams Company

DRI  
delivers  
**resources**  
to build  
your practice ■

**W**ith the guidance of industry leaders in both the retail and hospitality industries, as well as experienced outside counsel, DRI has created a seminar that will address cutting-edge concerns facing both industries. An excellent faculty has been assembled with representatives from all facets of the litigation world. This interactive program, which includes specialized breakout sessions, will not only focus on recent litigation trends from employment, loss prevention and security issues, and current litigation trends impacting the retail and hospitality industry, but will also address public relations and brand protection.



**Jennifer A. Hoffman**

Program Chair and  
Committee Vice Chair



**Renee J. Mortimer**

Program Vice Chair



**Jacey Kaps**

Committee Chair



**Mark A. Solheim**

Law Institute

#### WHAT YOU WILL LEARN

- The latest on emerging employment law trends in the retail and hospitality industries
- Best practices for handling the Consumer Product Safety Commission's reporting requirements
- How to handle the press during a crisis without compromising legal defenses
- Tips on franchise agreements and protecting your brand

PRESENTED BY **DRI's Retail and Hospitality Committee**

THIS SEMINAR BROCHURE IS CO-SPONSORED BY

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## PROGRAM SCHEDULE

## WEDNESDAY, MAY 15, 2013

6:00 p.m. **Registration**6:00 p.m. **Networking Reception**SPONSORED BY **McVey & Parsky LLC**

## THURSDAY, MAY 16, 2013

**Boarding Pass Kiosk**SPONSORED BY **Burnham Brown****Mobile Device Charging Kiosk**SPONSORED BY **Sedgwick Claims Management Services Inc.**7:00 a.m. **Registration**7:00 a.m. **Continental Breakfast**7:00 a.m. **First-Time Attendees Breakfast**

RETAIL AND HOSPITALITY COMMITTEE

CHAIR | **Jacey Kaps**8:00 a.m. **Welcome and Introduction****Mark A. Solheim**, *Larson King LLP*,  
St. Paul, Minnesota**Jacey Kaps**, *Rumberger Kirk & Caldwell PA*,  
Miami, Florida**Jennifer A. Hoffman**, *Marlow Connell Abrams  
Adler Newman & Lewis PA*, Coral Gables, Florida8:15 a.m. **You Received the Reporter's Call—  
What Do You Do Now?**

Learn best practices in dealing with the press without sacrificing legal positions when confronted with a crisis or any other “public wants to know” issues. Hear from experienced outside counsel, a public relations expert, and a news reporter.

MODERATOR | **Dan L. Boho**, *Hinshaw  
& Culbertson LLP*, Chicago, Illinois

PANEL

**Paul Meincke**, *WLS-TV*, Chicago, Illinois**Rick Murray**, *Edelman*, Chicago, Illinois9:10 a.m. **Hiring and Monitoring: Complying with  
Federal and State Employment Laws**

The panel will discuss how to use background checks effectively and lawfully, as well as the EEOC's guidelines on the use of criminal records and credit reports, without incurring liability.

Also covered will be an employer's right to monitor email/phones, social media usage, personnel files, and medical information. Get practical tips to ensure compliance with the law.

**Roy A. Hulme**, *Reminger Co. LPA*,  
Cleveland, Ohio**Ari Sherwin**, *The Sherwin-Williams Company*,  
Cleveland, Ohio10:00 a.m. **Refreshment Break**10:15 a.m. **Don't Look Now, but Your Data  
Has Been Breached!**

An attorney, who focuses on information security and privacy issues, and a leading forensics investigator will explain the legal landscape when a data security issue arises; how the Federal Trade Commission and other regulators are viewing data breaches; data collection, and data transfer issues; and how PCI DSS compliance is impacting the way these issues are managed.

**Theodore J. Kobus III**, *Baker & Hostetler LLP*,  
New York, New York**R. Jason Straight**, *Kroll Advisory Solutions*,  
New York, New York11:10 a.m. **Managing Your Company's Litigation Counsel  
and Dealing with Your Firm's Clients**

Learn what corporate counsel and risk managers love about their outside litigation counsel and what they really dislike. Hear how an outside litigator deals with the best (or worst) clients. An in-house litigation manager and an outside attorney will discuss how law firms and risk management/legal departments can best work together.

**Jason A. Glusman**, *Wicker Smith O'Hara  
McCoy & Ford PA*, Fort Lauderdale, Florida**Marc H. Salm**, *Publix Super Markets Inc.*,  
Lakeland, Florida12:00 p.m. **Lunch (on your own)**

**BREAKOUT SESSIONS** (choose one)

	<b>■ Retail</b>	<b>■ Hospitality</b>
1:15 p.m.	<p><b>Managing the Risk of Loss Prevention/ Detention Claims and Litigation</b></p> <p>This panel will discuss critical issues in cases where the employee's actions in physically detaining a suspected shoplifter may be in violation of the retailer's internal policies, but may still be protected by the state merchant's privilege statute. What is the retailer's real exposure, and how do you best defend both the retail client and the employees?</p> <p><b>Monica F. Patterson</b>, <i>The Home Depot USA Inc.</i>, Atlanta, Georgia</p> <p><b>Howard E. Rosenblum</b>, <i>Walgreen Co.</i>, Chicago, Illinois</p> <p><b>Catherine S. Straggas</b>, <i>Margolis Edelstein</i>, Philadelphia, Pennsylvania</p>	<p><b>Managing Negligent Security Liability</b></p> <p>Knowing how your client prepares for and responds to security events will help you better assess liability exposure and build a defense strategy to explain to the jury the reality of security at hospitality properties. Learn about current trends in hospitality security and get tips for handling negligent security claims.</p> <p><b>Chad Callaghan</b>, <i>CPP, CLSD, CSC, Premises Liability Experts LLC</i>, Atlanta, Georgia</p>
2:10 p.m.	<p><b>Best Practices in Dealing with the U.S. Consumer Product Safety Commission</b></p> <p>Experienced outside counsel and a representative from the CPSC will discuss all of the important aspects of an effective recall.</p> <p><b>Kenneth R. Hinson</b>, <i>U.S. Consumer Product Safety Commission</i>, Bethesda, Maryland</p> <p><b>Christian Stegmaier</b>, <i>Collins &amp; Lacy PC</i>, Columbia, South Carolina</p>	<p><b>Alcohol Liability</b></p> <p>Thank you, sir. May I have another? Hear best practices in avoiding dram shop liability and minimizing your exposure.</p> <p><b>Elizabeth A. DeConti</b>, <i>GrayRobinson PA</i>, Tampa, Florida</p>
3:05 p.m.	<b>Refreshment Break</b>	
3:20 p.m.	<p><b>MSP Reimbursement and Reporting in 2013</b></p> <p>Reporting under Section 111 of the MMSEA is in full swing, and CMS has made it clear that it expects parties to protect CMS's interest not only in past payments made by Medicare but also payments for future medical care. What do you need to know about the risks and exposure under the Medicare Secondary Payer Act and how do you comply?</p> <p><b>Mary Re Knack</b>, <i>Williams Kastner</i>, Seattle, Washington</p>	<p><b>Jeffrey M. Lenkov</b>, <i>Manning &amp; Kass Ellrod Ramirez Trestler LLP</i>, Los Angeles, California</p> <p><b>M. Davis Ready</b>, <i>Simon Peragine Smith &amp; Redfeare LLP</i>, New Orleans, Louisiana</p>
4:10 p.m.	<p><b>Making Alternative Fee Arrangements Work Internally and Externally</b></p> <p>Learn how attorneys who are working with AFAs have made them work, not only with their clients, but also within their own business structure so that they have the support of their partners.</p> <p><b>Robert D. Lang</b>, <i>D'Amato &amp; Lynch LLP</i>, New York, New York</p>	<p>4:10 p.m. <b>In-House Counsel and Risk Managers Meeting</b> (<i>in-house counsel and risk managers only</i>)</p> <p>Join your fellow in-house counsel and risk managers in the retail and hospitality industry to discuss hot topics, best practices, and other issues.</p> <p>5:00 p.m. <b>Adjourn</b></p> <p>5:00 p.m. <b>Retail and Hospitality Committee Meeting</b> (<i>open to all</i>)</p> <p>6:00 p.m. <b>Networking Reception</b></p> <p>7:30 p.m. <b>Dine-Arounds</b>   Join colleagues and friends at selected restaurants for dinner (<i>on your own</i>). <i>More details on-site.</i></p>

## FRIDAY, MAY 17, 2013

**Boarding Pass Kiosk**SPONSORED BY **Burnham Brown****Mobile Device Charging Kiosk**SPONSORED BY **Sedgwick Claims Management Services Inc.**7:00 a.m. **Registration**7:00 a.m. **Continental Breakfast**7:00 a.m. **In-House to In-House Breakfast**SPONSORED BY **DRI Corporate Counsel Committee**8:00 a.m. **Announcements****Jennifer A. Hoffman**, *Marlow Connell Abrams Adler Newman & Lewis PA*, Coral Gables, Florida8:05 a.m. **Licensing Agreements and Your Brand**

In economically challenging times, strategic partnerships can be an effective way for retail and hospitality companies to leverage the value of their intellectual property assets, or benefit from the value of another's. Hear ways to manage the risks of entering brand licensing agreements, including tips on determining whether your policy includes coverage for times when brand partnerships go wrong.

**Rupen R. Fofaria**, *Cranfill Sumner & Hartzog LLP*, Raleigh, North Carolina**Rebecca L. Roby**, *Hard Rock Café International (USA) Inc.*, Orlando, Florida9:00 a.m. **Lawsuits Against Your Franchisee: Making Sure the Brand Is Protected**

In-house counsel from Starwood will discuss strategies for dealing with a suit against your franchisee, including ensuring your tender of defense is accepted, how to have the franchise corporation removed from the complaint, proper level of franchisor involvement, whether the franchisor should intervene in a case on behalf of an unnamed franchisor, and more.

**Richard J. Keating, Jr.**, *Swanson Martin & Bell LLP*, Chicago, Illinois**David D. Marshall**, *Starwood Hotels & Resorts Worldwide Inc.*, White Plains, New York10:00 a.m. **Refreshment Break**10:15 a.m. **Understanding the Reach of the “Long Arm” of the Law**

Targeted marketing and even simple online reservation confirmations are being used by plaintiffs to try to establish personal jurisdiction. This session will address the current state

of the law with respect to marketing and web-based interaction and its potential impact on jurisdiction. When can retail and hospitality defendants be forced to litigate in jurisdictions where their customers or guests reside, instead of on their home turf?

**Sara M. Turner**, *Baker Donelson Bearman Caldwell & Berkowitz PC*, Birmingham, Alabama11:00 a.m. **Making the Most of Mediation—What Works and What Doesn't**

A plaintiffs' attorney, a client, and an experienced mediator will discuss how defense counsel's tactics are perceived, and what is or is not effective.

MODERATOR | **Julie M. Kennedy**, *Johnson & Bell Ltd.*, Chicago, Illinois

PANEL

**Kevin G. Burke**, *Burke Wise Morrissey & Kaveny LLC*, Chicago, Illinois**C.J. Childers**, *Family Dollar Stores Inc.*, Matthews, North Carolina**The Honorable Michael J. Hogan (Ret.)**, *ADR Systems Personal Injury and Commercial Services*, Chicago, Illinois12:00 p.m. **E-Discovery: “Know When to Hold ’em and Know When to Fold ’em”**

Once litigation readiness is established, companies need to build a repeatable project management process for discovery, especially e-discovery. Hear how to “build out” litigation readiness, with particular emphasis on managing e-discovery. Learn when it is no longer necessary to hold on to the information.

**J. Mark Coulson**, *Miles & Stockbridge PC*, Baltimore, Maryland**Clinton Field**, *American Eagle Outfitters Inc.*, Pittsburgh, Pennsylvania**Robert Fowler**, *CIPP/US*, *Jordan Lawrence*, St. Louis, Missouri12:45 p.m. **The Truth, the Whole Truth, and Nothing But? Ethical Boundaries in Settlement Discussions**

Settlement negotiations are an essential part of litigation, especially in light of the increased use of alternative dispute resolution and the ever increasing cost of litigating retail and hospitality claims. Get insight on resolving the ethical issues that may arise during negotiations.

**Eileen E. Buholtz**, *Connors & Corcoran PLLC*, Rochester, New York1:45 p.m. **Adjourn**

## FACULTY

**Dan L. Boho** is a national litigation partner with Hinshaw & Culbertson LLP in Chicago, state vice chair of the American College of Trial Lawyers, and general counsel of the Chicago Bar Association and the Chicagoland Chamber of Commerce.

**Eileen E. Buholtz**, an attorney with Connors & Corcoran PLLC in Rochester, New York, focuses on trial and appellate litigation involving construction site accidents, product liability, premises liability, auto liability, disability and life, title insurance, New York class actions, and toxic torts.

**Kevin G. Burke**, founding member of Burke Wise Morrissey & Kaveny LLC in Chicago, was described as "one of the pre-eminent medical malpractice attorneys in Illinois" by *Chicago Magazine*. He has secured nearly 70 verdicts and settlements of more than one million dollars each, totaling more than \$400 million.

**Chad Callaghan, CPP, CLSD, CSC**, spent 35 years with Marriott International before founding Premises Liability Experts LLC in Atlanta to provide security consulting services. At Marriott, he served as vice president of global safety and security.

**C.J. Childers** is senior litigation counsel for Family Dollar Stores Inc. in Matthews, North Carolina. He is responsible for managing the company's general liability, commercial and real estate litigation.

**J. Mark Coulson**, a shareholder with Miles & Stockbridge PC in Baltimore, defends manufacturers in product liability matters, including fire and recreational product cases. Mr. Coulson was a member of a joint bench-bar committee establishing a proposed protocol for e-discovery in Maryland district court.

**Elizabeth A. DeConti**, a shareholder in the Tampa office of GrayRobinson PA, is a member of its alcohol beverage and food team. She focuses on litigation and compliance matters related to the marketing, sale, and consumption of regulated products in the alcohol and food industry.

**Clinton Field**, the records management specialist for American Eagle Outfitters Inc. in Pittsburgh, manages the identification, retention, and destruction of records across the company. He also handles electronic discovery matters, including issuing litigation hold notices, performing early case analysis, and preserving and collecting data for review and production.

**Rupen R. Fofaria**, an attorney with Cranfill Sumner & Hartzog LLP in Raleigh, North Carolina, focuses on intellectual property litigation, transactions, and counseling. He assists clients in trademark, copyright, unfair competition, advertising, and online branding issues.

**Robert Fowler, CIPP/US**, is the professional services manager for Jordan Lawrence in St. Louis, a leading solution provider for records retention, data privacy, and information

governance. He advises in-house counsel, compliance, and privacy professionals in records management, data privacy, and e-discovery.

**Jason A. Glusman**, a partner with Wicker Smith O'Hara McCoy & Ford PA in Fort Lauderdale, Florida, focuses on multiple state and federal litigation involving pharmacy negligence, employment, catastrophic personal injury, and premises liability. He serves as statewide pharmacy defense counsel for Publix Super Markets Inc. and Claire's Stores Inc.

**Kenneth R. Hinson** is the executive director of the U.S. Consumer Product Safety Commission in Washington D.C. Prior to joining the CPSC, he was an attorney with Nelson Mullins Riley & Scarborough LLP in South Carolina and also worked at the South Carolina Attorney General's office.

**Jennifer A. Hoffman**, a partner in Marlow Connell Abrams Adler Newman & Lewis PA in Coral Gables, Florida, concentrates on insurance coverage defense and litigation of general liability claims. She is the vice chair of DRI's Retail and Hospitality Committee.

**The Honorable Michael J. Hogan (Ret.)** is a neutral with ADR Systems Personal Injury and Commercial Services in Chicago. A skilled mediator and settlement judge, he is known for his creative settlements when resolving complex matters.

**Roy A. Hulme**, a partner with Reminger Co. LPA in Cleveland, has represented the retail store industry for 30 years regarding all their needs, including commercial litigation, personal injury litigation, security cases, and employment litigation.

**Jacey Kaps**, a partner with Rumberger Kirk & Caldwell PA in Miami, has served as coordinating counsel for retailers. His practice focuses on domestic retail, restaurant, and lodging sectors. Mr. Kaps is the chair of DRI's Retail and Hospitality Committee.

**Richard J. Keating, Jr.**, a partner at Swanson Martin & Bell LLP in Chicago, defends clients in the retail and hospitality industry. He routinely combines his litigation and criminal prosecution experience with his understanding of corporate business objectives to advise clients.

**Julie M. Kennedy**, a shareholder with Johnson & Bell Ltd. in Chicago, focuses on defending professional and pharmaceutical malpractice, retail, business litigation, and product liability. Ms. Kennedy has been national coordinating counsel for a large retail pharmacy.

**Mary Re Knack**, a member in the Seattle office of Williams Kastner, provides guidance to the insurance industry and self-insureds with respect to their obligations under the Medicare Secondary Payer Act and Section 111 of the MMSEA. Ms. Knack serves on DRI's Law Institute.

**Theodore J. Kobus III**, a partner in the New York City office of Baker & Hostetler LLP, is the national co-leader of its privacy and data protection team. He focuses on privacy, data breaches, social media, and intellectual property matters. Mr. Kobus has led over 400 data breach responses.

**Robert D. Lang** is the chair of D'Amato & Lynch LLP's casualty practice group, and is the "bet the farm" attorney in New York for major national clients. His broad range of cases includes personal injury and product liability suits—some with catastrophic injuries—and significant construction disputes.

**Jeffrey M. Lenkov**, a partner at Manning & Kass Ellrod Ramirez Trester LLP in Los Angeles, chairs its sports law practice and the retail, restaurant, and hospitality practice. He specializes in defending employment lawsuits, labor matters, and significant injury tort claims involving wrongful death, brain injury, paralysis, and food borne illness.

**David D. Marshall** is vice president and associate general counsel at Starwood Hotels & Resorts Worldwide Inc. in White Plains, New York. Mr. Marshall has been with Starwood since 2005.

**Paul Meincke** is a veteran reporter at WLS-TV for ABC 7 News in Chicago. He has won four local Emmys, a United Press International Award, and three Illinois Associated Press Awards. Recently, he received two Emmys in Chicago as part of a team effort for the news coverage of "The New Homeland" and "Plane off Runway."

**Renee J. Mortimer**, the partner-in-charge of the Indiana office of Hinshaw & Culbertson LLP, focuses on managing large risks and exposures, and litigating large and excess risks. Ms. Mortimer is a national counsel for the American National Red Cross. She is the program vice chair of this seminar.

**Rick Murray** serves as president of Edelman in Chicago, the largest public relations operation in the Midwest. His principal areas of expertise include brand positioning, digital marketing, social business strategy, integrated communications, and influencer engagement.

**Monica F. Patterson** is an attorney for The Home Depot USA Inc. in Atlanta. She manages premises liability litigation in various states for the general liability group, and also manages automobile litigation for the corporation. Ms. Patterson is a member of DRI and the Association of Corporate Counsel.

**M. Davis Ready**, a partner with Simon Peragine Smith & Redfearn LLP in New Orleans, handles a variety of litigation and business matters, representing several Fortune 500 companies and insurers in general liability matters. He has obtained favorable verdicts in automobile, trucking, product liability, premises cases, and business disputes in Louisiana courts.

**Rebecca L. Roby** is the senior director of business affairs for Hard Rock Café International (USA) Inc. in Orlando, Florida, where she oversees hospitality and retail industry legal matters. Her responsibilities include litigation management, protecting the company's intellectual property assets, and counseling on employment and labor issues.

**Howard E. Rosenblum** has been a senior attorney with Walgreen Co. in Chicago for seven years as part of the litigation and regulatory law group, which manages the defense of Walgreen Co.'s professional malpractice, product liability, and general liability litigation nationwide.

**Marc H. Salm** is the vice president of risk management for Publix Super Markets Inc., based in Lakeland, Florida. Mr. Salm is responsible for customer claims and litigation, workers' compensation, corporate insurance, risk mitigation, and risk transfer programs.

**Ari Sherwin** serves as corporate counsel of intellectual property for the Sherwin-Williams Company in Cleveland. He is a nine-time state champion, collegiate gold medalist, and record holder in weightlifting. Mr. Sherwin founded the presentation "Drugs in Sports...A Deadly Game."

**Mark A. Solheim**, a partner with Larson King LLP in St. Paul, Minnesota, represents clients in complex litigation matters, including product liability, transportation, and professional liability. Mr. Solheim is a member of DRI's Law Institute.

**Christian Stegmaier**, is a senior shareholder of Collins & Lacy PC, a South Carolina-based defense litigation law firm. Chair of the firm's retail/hospitality/entertainment practice group, his clients include national and regional leaders in the hotel, food service, department store, specialty retailer, and live music entertainment sectors doing business in South Carolina.

**Catherine S. Straggas**, a partner at Margolis Edelstein's Philadelphia office, represents governmental and commercial property owners and managers, international retailers, manufacturers, entertainment venues, and event and medical staff providers in all aspects of litigation, and counsels on risk avoidance and contract interpretation.

**R. Jason Straight** is managing director for Kroll Advisory Solutions in New York City. His clients include attorneys, IT professionals, and risk management personnel. He advises on digital investigations, data privacy protection, information security best practices, and tactical incident response.

**Sara M. Turner**, a shareholder with Baker Donelson Bearman Caldwell & Berkowitz PC in Birmingham, Alabama, represents corporations in federal, state, and administrative courts. Her trial work focuses on product liability, commercial, long-term care, medical malpractice, and transportation claims.

## GENERAL INFORMATION

### CLE/CLAIMS ADJUSTERS ACCREDITATION

This seminar has been approved for MCLE credit by the State Bar of California in the amount of **12.25** hours, including **1** hour of ethics credit. Accreditation has been requested from every state with mandatory continuing legal education (CLE) requirements. Certificates of attendance will be provided to each attendee. Attendees are responsible for obtaining CLE credits from their respective states. **Application has been made for continuing education for claims adjusters.** Credit availability and requirements vary from state to state; please check the DRI website at [dri.org](http://dri.org) for the latest information for your state.

### REGISTRATION

The registration fee is **\$745** for members and those who join DRI when registering and **\$975** for nonmembers. The registration fee includes course materials, continental breakfasts, refreshment breaks and networking receptions. If you wish to have your name appear on the registration list distributed at the conference and receive the course materials in advance, DRI must receive your registration by **April 26, 2013** (*please allow 10 days for processing*). Registrations received after **April 26, 2013**, will be processed on-site.

### REFUND POLICY

The registration fee is fully refundable for cancellations received on or before **April 26, 2013**. Cancellations received after **April 26** and on or before **May 3, 2013**, will receive a refund, less a \$100 processing fee. Cancellations made after **May 3** will not receive a refund, but the course materials on CD-ROM and a \$100 certificate good for any DRI seminar within the next 12 months will be issued. All cancellations and requests for refunds must be made in writing. Fax (312.795.0747) or email ([seminars@dri.org](mailto:seminars@dri.org)) to DRI's Accounting Department. All refunds will be mailed within four weeks after the date of the conference. Substitutions may be made at any time without charge and must be submitted in writing.

### HOTEL ACCOMMODATIONS

A limited number of discounted hotel rooms have been made available at the **InterContinental Chicago Magnificent Mile, 505 N. Michigan Avenue, Chicago, Illinois 60611**. For reservations, visit [dri.org](http://dri.org) and go to the **Retail and Hospitality Litigation and Claims Management Seminar** page or contact the hotel directly at 312.944.4100. Please mention **DRI's Retail and Hospitality Litigation and Claims Management Seminar** to take advantage of the group rate of **\$249 Single/Double**. The hotel block is limited and rooms and rates are available on a first-come, first-served basis. You must make reservations by **April 16, 2013**, to be eligible for the group

rate. Requests for reservations made after **April 16** are subject to room and rate availability.

### SPECIAL DISCOUNTS

#### Group Discount

The first and second registrations from the same firm or company are subject to the fees outlined previously. The registration fee for additional registrants from the same firm or company is **\$695**, regardless of membership status. All registrations must be received at the same time to receive the discount.

#### In-House Counsel

In-house counsel are eligible for free registration to DRI seminars. In-house counsel are defined as licensed attorneys, who are employed exclusively by a corporation or other private sector organization for the purpose of providing legal representation and counsel only to that corporation, its affiliates and subsidiaries. In order to qualify for free registration, the individual must also be a DRI member and a member of DRI's Corporate Counsel Committee. Offer excludes the DRI Annual Meeting.

#### Claims Executives

Any member of DRI employed as a claims professional by a corporation or insurance company, who spends a substantial portion of his or her professional time hiring or supervising outside counsel in the representation of business, insurance companies or their insureds, associations or governmental entities in civil litigation, will be entitled to free attendance at any DRI program. Nonmember claims executives should contact DRI's Customer Service at 312.795.1101 for details. Offer excludes DRI Annual Meeting.

#### Travel Discounts

DRI offers discounted meeting fares on various major air carriers for **DRI's Retail and Hospitality Litigation and Claims Management Seminar** attendees. To receive these discounts, please contact Hobson Travel Ltd., DRI's official travel provider, at 800.538.7464. As always, to obtain the lowest available fares, early booking is recommended.

*The taping or recording of DRI seminars is prohibited without the written permission of DRI.*

*Speakers and times may be subject to last-minute changes.*

*DRI policy provides there will be no group functions sponsored by others in connection with its seminars.*



## 2013 SEMINAR SCHEDULE

February 28– March 1	<b>Toxic Torts and Environmental Law</b> <i>The Ritz-Carlton, New Orleans,</i> New Orleans, LA	May 30–31	<b>Diversity for Success</b> <i>Swissôtel Chicago,</i> Chicago, IL
March 13–15	<b>Women in the Law</b> <i>Eden Roc Renaissance Miami Beach,</i> Miami Beach, FL	June 6–7	<b>Insurance Bad Faith and Extra- Contractual Liability</b> <i>The Westin Boston Waterfront,</i> Boston, MA
March 20–22	<b>Trial Tactics</b> <i>Paris Las Vegas,</i> Las Vegas, NV	June 13–14	<b>Hot Topics in International Dispute Resolution</b> <i>Prague Marriott Hotel,</i> Prague, Czech Republic
March 21–22	<b>Medical Liability and Health Care Law</b> <i>Eden Roc Renaissance Miami Beach,</i> Miami Beach, FL	June 20–21	<b>Young Lawyers</b> <i>The Cosmopolitan of Las Vegas,</i> Las Vegas, NV
April 3–5	<b>Product Liability Conference</b> <i>Gaylord National Resort,</i> National Harbor, MD	June 27–28	<b>Government Enforcement and Corporate Compliance</b> <i>The Westin Washington, D.C. City Centre,</i> Washington, D.C.
April 10–12	<b>Insurance Coverage and Claims Institute</b> <i>Swissôtel Chicago,</i> Chicago, IL	July 25–26	<b>Class Action</b> <i>Washington Court Hotel,</i> Washington, D.C.
April 24–26	<b>Life, Health, Disability and ERISA Claims</b> <i>Westin Copley Place,</i> Boston, MA	September 19–20	<b>Nursing Home/ALF Litigation</b> <i>The Westin Kierland,</i> Scottsdale, AZ
May 1–3	<b>Employment and Labor Law</b> <i>Arizona Biltmore,</i> Phoenix, AZ	September 19–20	<b>Strictly Automotive</b> <i>The Dearborn Inn, A Marriott Hotel,</i> Dearborn, MI
May 9–10	<b>Business Litigation</b> <i>InterContinental Chicago</i> <i>Magnificent Mile,</i> Chicago, IL	September 26–27	<b>Construction Law</b> <i>The Cosmopolitan of Las Vegas,</i> Las Vegas, NV
May 9–10	<b>Intellectual Property Litigation</b> <i>InterContinental Chicago</i> <i>Magnificent Mile,</i> Chicago, IL	October 16–20	<b>DRI Annual Meeting</b> <i>Sheraton Chicago Hotel &amp; Towers,</i> Chicago, IL
May 16–17	<b>Drug and Medical Device</b> <i>Sheraton New York Times Square Hotel,</i> New York, NY		
May 16–17	<b>Retail and Hospitality Litigation and Claims Management</b> <i>InterContinental Chicago</i> <i>Magnificent Mile,</i> Chicago, IL		



### DIVERSITY AND INCLUSION IN DRI: A STATEMENT OF PRINCIPLE

DRI is the largest international membership organization of attorneys defending the interests of business and individuals in civil litigation.

Diversity is a core value at DRI. Indeed, diversity is fundamental to the success of the organization, and we seek out and embrace the innumerable benefits and contributions that the perspectives, backgrounds, cultures, and life experiences a diverse membership provides.

Inclusiveness is the chief means to increase the diversity of DRI's membership and leadership positions. DRI's members and potential leaders are often also members and leaders of other defense organizations. Accordingly, DRI encourages all national, state, and local defense organizations to promote diversity and inclusion in their membership and leadership.

## SEMINAR SPONSORS

DRI wishes to thank our sponsors for their support at this year's seminar!



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# Retail and Hospitality Litigation and Claims Management Seminar

May 16-17, 2013

InterContinental Chicago Magnificent Mile | Chicago, Illinois

For inclusion on the preregistration list and to receive course materials in advance, **register by April 26, 2013.**

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Please list any special needs \_\_\_\_\_

Are you a first-time attendee at this DRI seminar?  Yes  No

How many attorneys  
are in your firm? \_\_\_\_\_

What is your primary  
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## REGISTRATION FEE

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