### ADVANCE REGISTRATION DEADLINE: NOVEMBER 13, 2009



# **EXPERT SPEAKERS** INCLUDING

**CORPORATE IN-HOUSE** COUNSEL

**INSURANCE COMPANY IN-HOUSE COUNSEL** 

LAW FIRM MANAGERS

LAW OFFICE TECHNOLOGY **CONSULTANTS AND EXPERTS** 

LITIGATION AND CLAIMS MANAGERS

**LITIGATION SUPPORT** EXPERTS

**LITIGATION SYSTEMS CONSULTANTS AND EXPERTS** 

MARKETING **EXPERTS AND** CONSULTANTS

# **BEST PRACTICES** FOR LAW FIRM PROFITABILIT SEMINAR 3375

**SHERATON NEW YORK HOTEL & TOWERS** 

NEW YORK, NEW YORK

DECEMBER 3-4, 2009

## **REASONS TO ATTEND**

Create working relationships for success in today's economy

Learn incentives for law firms and clients with value-added systems

Gain superior knowledge to enhance lawyerclient relationships

Develop new principles for working systems in lawyer-client relations

Earn 12 hours of CLE, including 1 hour of ethics credit

DRI DELIVERS RESOURCES TO BUILD YOUR PRACTICE 

In response to DRI's 2009 *Future of Litigation* report, the Law Practice Management Committee has created this exciting new seminar for DRI members and their clients to work on the skill sets necessary for a competitive litigation practice in 2010 and beyond. This seminar will instruct attendees with state of the art technology and panel workshops designed to teach managers on both sides of the practice to work in harmony with matters such as alternative fee arrangements, requests for proposals (RFPs) and living litigation plans and budgets for the successful practitioner.





David W. Zizik Committee Chair

**Douglas M. McIntosh** Program Chair



Paul M. Lavelle Law Institute

Presented by DRI's Law Practice Management Committee

Program Schedule	3
Seminar Sponsors	6
Seminar Exhibitors	6
2009/2010 Seminar Schedule	6
General Information	7
Faculty Biographies	8
DRI Membership Application	11
Registration Form	12

### What You Will Learn

- Best practices for profitability in the new economy
- Understanding and creating alternative fee arrangements
- How to design and market a successful request for proposal for legal services
- Metrics and performance analysis utilized in successful practices
- Ethics of risk sharing, social networking and other emerging trends

### **PROGRAM SCHEDULE**

Wednesday, December 2, 2009

- 6:00 p.m. **Registration**
- 6:00 p.m. Networking Reception

### Thursday, December 3, 2009

- 7:00 a.m. Registration
- 7:00 a.m. Continental Breakfast

### 8:00 a.m. Welcome and Introduction

**Paul M. Lavelle,** *Abbott Simses APLC,* New Orleans, Louisiana

David W. Zizik, Zizik Powers O'Connell Spaulding & Lamontagne PC, Westwood, Massachusetts

**Douglas M. McIntosh,** *McIntosh Sawran Peltz* & *Cartaya PA*, Fort Lauderdale, Florida

### 8:15 a.m. Building Client Relationships

How can clients and lawyers work together to reengineer how lawyers charge for their work so that both can win? Hear specific, practical things law firm leaders can do to enable profitable handling of legal matters under alternative fee arrangements, including use of technology and innovative business methods.

**Bruce H. Raymond,** *Raymond & Bennett LLC,* Glastonbury, Connecticut

### 9:10 a.m. Diversity as a Competitive Advantage

Most law firms understand the importance of diversifying their organizations in the increasingly global and diverse marketplace in which they practice law. Nevertheless, in the arena of business development, firms are struggling with questions of how and to what extent they should showcase and take advantage of the varying degrees of diversity they have achieved. Mr. Clark will discuss ways for firms to meaningfully capitalize on diversity in business development.

**Kevin E. Clark,** *Lightfoot Franklin & White LLC,* Birmingham, Alabama

### 10:00 a.m. Refreshment Break

### 10:15 a.m. National Coordinating Counsel, Convergence Dockets and Use of Legal Services Through the RFP Process

Mr. Lynch will discuss the role of national coordinating counsel. He will also cover the corporate law department's use of the RFP process to procure legal services and legal support services, including the use of software tools for bid evaluations and performance management.

**Dennis P. Lynch,** *Tyco International Ltd.,* Princeton, New Jersey

### 11:10 a.m. Performance Management, Part I: Managing the Panel Counsel Relationship

Mr. Pavarini will discuss the development and management of panel counsel relationships. He will also address the perspective of the insurance industry on risk sharing with panel counsel and alternative fee agreements.

**George F. Pavarini III,** *Swiss Reinsurance America Corporation,* Armonk, New York

12:00 p.m. Lunch (on your own)





### 1:15 p.m. Performance Management, Part II: Litigation Management

Mr. Haverson and Mr. Stahl will explore the latest trends and solutions in litigation management, with emphasis on metrics and the mechanics of measuring litigation management practices and performances by self-insured and insurer clients.

**Michael J. Haverson,** *Haverson Consulting,* Timonium, Maryland

**Jon Stahl,** *Athenium Inc.,* Waltham, Massachusetts

# 2:10 p.m. Performance Management, Part III: What to Tell Your Clients Before They Ask

This presentation involves developing and evaluating internal metrics within law firms. Mr. Courie will discuss capturing and evaluating internal data to implement successful business strategies, provide better client service and increase your firm's competitive marketing advantage.

James R. Courie, *McAngus Goudelock & Courie LLC*, Columbia, South Carolina

### 3:00 p.m. Refreshment Break

3:15 p.m. Panel Workshop I: My Business Prospect Wants an RFP—Now What?

> In this workshop, Dr. Hassett will outline the results of his company's national survey of how law firms are using alternative fees, focusing on the proposal process and the most common types of alternative fees. Mr. Zizik will discuss key issues from a managing partner's perspective, and Mr. Lynch will comment from an in-house counsel's perspective. Seminar attendees will have the opportunity to question the panelists.

**Jim Hassett, Ph.D.,** *LegalBizDev,* Burlington, Massachusetts

**Dennis P. Lynch,** *Tyco International Ltd.,* Princeton, New Jersey

David W. Zizik, Zizik Powers O'Connell Spaulding & Lamontagne PC, Westwood, Massachusetts

### 4:10 p.m. Panel Workshop II: My Client Needs a Working Litigation Plan and Living Budget— Now What?

What are clients seeking to achieve with litigation planning and budgeting by defense counsel? How can this planning tool work for case movement and disposition? Attendees will be able to question panelists about the "dos and don'ts" involved with these practice tools.

### Moderator

**David W. Zizik,** *Zizik Powers O'Connell Spaulding & Lamontagne PC,* Westwood, Massachusetts

### Panel

Victor P. Henderson, *Holland & Knight LLP*, Chicago, Illinois

Victoria H. Roberts, Meadowbrook/Century Insurance Group Inc., Scottsdale, Arizona

Mark K. Stephens, CNA Insurance Company, Chicago, Illinois

### 5:00 p.m. Law Practice Management Committee Meeting (open to all)

### 6:00 p.m. Networking Reception

### 7:30 p.m. Dine-Arounds

Join colleagues and friends at selected restaurants for dinner *(on your own). More details on-site.* 



### Friday, December 4, 2009

- 7:00 a.m. Registration
- 7:00 a.m. Continental Breakfast
- 8:00 a.m. Technology for Cutting-Edge Practices

This segment will feature a roving sample of cutting-edge technology available in 2010 to the successful law firm and litigation manager. We will cover many of the emerging technologies, including case management/front office systems; time, billing and accounting/back office systems; business development and client management technologies; scanning, imaging, routing and the "paperless" office; revolutionary voice-recognition dictation systems; and the latest in trial preparation software and technology.

Whit McIsaac, *Client Profiles Inc.,* Atlanta, Georgia

Marygrace J. Schaeffer, DecisionQuest, Minneapolis, Minnesota

Sara M. Turner, Baker Donelson Bearman Caldwell & Berkowitz PC, Birmingham, Alabama

**Kristen Wylie,** *Nuance Communications Inc.,* Burlington, Massachusetts

### 9:10 a.m. Alternative Fee Arrangements

Mr. Simses and Mr. Sullivan will explain how an attorney-client relationship based upon partnering and sharing risks and rewards can be achieved through the use of the ACES <sup>™</sup> model for legal services.

**Richard M. Simses,** *Abbott Simses APLC,* Houston, Texas

James T. Sullivan, *FMC Technologies Inc.,* Houston, Texas

### 10:00 a.m. Refreshment Break

### 10:15 a.m. My Client Wants Me to Share Its Litigation Risk—Is That Ethical?

Ms. Leigh will address ethical considerations for marketing, social networking and risksharing arrangements.

Mari Henry Leigh, Meckler Bulger Tilson Marick & Pearson LLP, Chicago, Illinois

### 11:15 a.m. Death of the Billable Hour—Fact or Fiction?

In-house lawyers are realizing that they need more control over their litigation spending. It is time for a real solution. Law departments want their outside firms to reduce their litigation expenses, while achieving the results they want to achieve. If you have not started using alternative fees, you are at risk of losing clients. It is not as easy as simply "flipping a switch" to quote alternative fees. Mr. Lamb will discuss what you need to do to profitably offer your client alternative fee arrangements.

Patrick J. Lamb, Valorem Law Group, Chicago, Illinois

### 12:10 p.m. Panel Workshop III: Alternative Fees—Pilot Programs and Panel Discussion

Get "real-world" information on current alternative fee programs from the perspectives of the client, expert consultant and outside counsel. Learn about what works, what does not and how the alternative fee experience is reshaping the business relationships between lawyers and their clients.

### Moderator

**Bruce H. Raymond,** *Raymond & Bennett LLC,* Glastonbury, Connecticut

### Panel

Domenick C. DiCicco, Jr., Zurich North America, New York, New York

**Jim Hassett, Ph.D.,** *LegalBizDev,* Burlington, Massachusetts

Mari Henry Leigh, Meckler Bulger Tilson Marick & Pearson LLP, Chicago, Illinois

- 1:20 p.m. Concluding Remarks
- 1:30 p.m. Adjourn



### **Seminar Sponsors**

DRI wishes to thank our sponsors for their support at this year's seminar!





### **Seminar Exhibitors**

DRI wishes to thank our exhibitors for their support at this year's seminar!





Westlaw.

### 2009 DRI Seminar Schedule

September 10–11	<b>Construction Law</b> <i>The Palace Hotel</i> , San Francisco, CA
September 10–11	Nursing Home/ALF Litigation <i>The Westin Kierland</i> , Scottsdale, AZ
September 24–25	<b>Strictly Automotive</b> <i>Hilton La Jolla Torrey Pines</i> , La Jolla, CA
October 7–11	<b>DRI Annual Meeting</b> <i>Sheraton Chicago Hotel &amp; Towers</i> , Chicago, IL
November 5–6	<b>Appellate Advocacy</b> <i>Hilton La Jolla Torrey Pines</i> , La Jolla, CA
November 12–13	<b>Asbestos Medicine</b> <i>Fontainebleau Miami Beach</i> , Miami, FL
December 3–4	Insurance Coverage and Practice Sheraton New York Hotel & Towers, New York, NY
December 3–4	Best Practices for Law Firm Profitability Sheraton New York Hotel & Towers, New York, NY

### **2010 DRI Seminar Schedule**

January 27–29	Civil Rights and Governmental Tort Liability The Westin San Diego, San Diego, CA
February 4–5	Trucking Law <i>Caesars Palace</i> , Las Vegas, NV
February 10–12	Medical Liability and Health Care Law Arizona Biltmore, Phoenix, AZ
March 4–5	<b>Strictly Retail</b> <i>Wyndham Chicago,</i> Chicago, IL
March 17–19	<b>Damages</b> <i>Vdara</i> , Las Vegas, NV
March 18–19	Toxic Torts and Environmental Law Sheraton New Orleans, New Orleans, LA
March 25–26	Sharing Success—A Seminar for Women Lawyers <i>The Westin Kierland</i> , Scottsdale, AZ
April 7–9	<b>Product Liability Conference</b> <i>The Venetian,</i> Las Vegas, Nevada
April 14–16	Insurance Coverage and Claims InterContinental Chicago, Chicago, IL

### **GENERAL INFORMATION**

### **CLE Accreditation**

This seminar has been approved for MCLE credit by the State Bar of California in the amount of **12** hours, including **1** hour of ethics credit. Accreditation has been requested from every state with mandatory continuing legal education (CLE) requirements. Certificates of attendance will be provided to each attendee. Attendees are responsible for obtaining CLE credits from their respective states. Credit availability and requirements vary from state to state; please check our website at www.dri.org for credit information for your state.

### Registration

The registration fee is **\$745** for members and those who join DRI when registering and **\$875** for nonmembers. The registration fee includes CD-ROM course materials, continental breakfasts, refreshment breaks and networking receptions. If you wish to have your name appear on the registration list distributed at the conference and receive the CD-ROM course materials in advance, DRI must receive your registration by **November 13, 2009** (*please allow 10 days for processing*). Registrations received after **November 13, 2009**, will be processed on-site.

### **Special Discounts**

The first and second registrations from the same firm or company are subject to the fees outlined above. The registration fee for additional registrants from the same firm or company is **\$695**, regardless of membership status. All registrations must be received at the same time to receive the discount.

### **Refund Policy**

The registration fee is fully refundable for cancellations received on or before **November 13, 2009**. Cancellations received after **November 13** and on or before **November 20, 2009**, will receive a refund, less a \$50 processing fee. Cancellations made after **November 20** will not receive a refund, but the course materials on CD-ROM and a \$100 certificate good for any DRI seminar within the next 12 months will be issued. All cancellations and requests for refunds must be made in writing. Fax to DRI's Accounting Department at 312.795.0747. All refunds will be mailed within four weeks after the date of the conference. Substitutions may be made at any time without charge and must be submitted in writing.

### **Course Materials**

In order to better serve and satisfy the numerous requests from our membership, DRI will mail the course materials to all registrants in CD-ROM format 12 days in advance of the seminar. You can order additional copies by checking the appropriate box on the registration form on the back of this brochure or ordering online at **www.dri.org**.

### **Supplemental Materials**

Recommended supplemental material for this seminar is *Defending Damages Claims in Business Tort Cases* from DRI's Defense Library Series. Order your copy by checking the appropriate box on the registration form on the back of this brochure. You can also view the entire list of DRI publications offerings and make purchases online at **www.dri.org**.

### **Hotel Accommodations**

A limited number of discounted hotel rooms have been made available at the **Sheraton New York Hotel & Towers**, **811 7th Avenue on 53rd Street**, **New York**, **New York 10019**. For reservations, **contact the hotel directly at 212.581.1000**. Please mention **DRI's Best Practices for Law Firm Profitability Seminar** to take advantage of the group rate of **\$399 Single/Double**. The hotel block is limited and rooms and rates are available on a first-come, first-served basis. You must make reservations by **November 11, 2009**, to be eligible for the group rate. Requests for reservations made after **November 11** are subject to room and rate availability

### **Travel Discounts**

DRI offers discounted meeting fares on various major air carriers for **DRI's Best Practices for Law Firm Profitability Seminar** attendees. To receive these discounts, please contact Hobson Travel Ltd., DRI's official travel provider at 800.538.7464. As always, to obtain the lowest available fares, early booking is recommended.

### Flyers

Sponsored by Raymond & Bennett LLC

### and Westlaw

See your attendee packet on-site for information on these sponsors.

The taping or recording of DRI seminars is prohibited without the written permission of DRI.

Speakers and times may be subject to last-minute changes.

*DRI policy provides there will be no group functions sponsored by others in connection with its seminars.* 



### FACULTY

8

Kevin E. Clark is a partner with the law firm of Lightfoot Franklin & White LLC in Birmingham, Alabama. His practice consists of general civil defense litigation, with an emphasis on toxic tort, product liability and employment discrimination litigation. Mr. Clark is a fellow in the Litigation Counsel of America. He serves as vice chair of DRI's Toxic Torts and Environmental Law Committee and is a member of DRI's Diversity Committee's Steering Committee. Mr. Clark is also a member of the Alabama State Bar's Diversity in the Profession Committee.

James R. Courie is a founding partner and the managing partner of McAngus Goudelock & Courie LLC in Columbia, South Carolina. He also serves as president and chairman of MG&C Consulting Services. Mr. Courie represents businesses, professional associations and individuals in matters concerning contract negotiations, employment matters, finance and insurance issues, governmental relations, procurement, business development and strategic planning. He serves on the Clemson University's Board of Visitors and is a past president of the South Carolina Defense Trial Attorneys' Association and a member of DRI's Law Practice Management Committee.

**Domenick C. DiCicco, Jr.,** currently serves as senior vice president, chief legal officer, NAC Claims for Zurich North America's Claim Operations in New York City. As the lead negotiator for the organization's most complex cases, Mr. DiCicco has developed and instituted global best practices resulting in substantial financial contribution to global claim operations. He also created a global audit team to measure compliance, evaluate quality, and conduct training for all business units of the organization. Mr. DiCicco is chairman of the Council of Litigation Management, and a member of AIA, DRI, the ABA Committee on Insurance Coverage and the ABA Committee on Excess and Surplus Lines. Jim Hassett, Ph.D., is the president of LegalBizDev in Burlington, Massachusetts, which helps lawyers develop new business more quickly by applying best practices from other law firms and other professions. Dr. Hassett is the author of seven books and over 70 articles in publications ranging from the *New York Times Magazine* to *Strategies: The Journal of Legal Marketing*. He is an adjunct associate professor of psychology at Boston University.

Michael J. Haverson, a litigation management insurance consultant with Haverson Consulting in Timonium, Maryland, has expertise in best practices, counsel performance, alternative billing models and data tools. His business affiliations include director of litigation management for Athenium and business consultant for Magna LS. Mr. Haverson also provides ADR and expert consulting services. He is a member of the Pennsylvania, New York and New Jersey bar associations. Mr. Haverson was formerly vice president of claims legal for Zurich North America.

Victor P. Henderson is the executive partner in charge of the Chicago office of Holland & Knight LLP and a partner in the firm's litigation department. He concentrates his trial practice in three related areas complex commercial litigation, product liability law and pro bono criminal defense. Mr. Henderson devotes a large portion of his practice to representing clients in the higher education field and the health care industry. He is also a past president of the Chicago Bar Association. Prior to becoming a lawyer, Mr. Henderson practiced as a certified public accountant.

Patrick J. Lamb, a business trial lawyer and advisor, is one of the founders of Valorem Law Group in Chicago. Valorem represents business interests in complex litigation using non-hourly fee arrangements. The firm's commitment to value starts with its name and continues to each invoice, which contains a valueadjustment line, allowing each client the right to make any adjustment to the invoice so the client believes the invoice reflects the value received. Mr. Lamb is a frequent speaker on alternative fee arrangements and writes the highly acclaimed blog, *In Search of Perfect Client Service*.



Paul M. Lavelle is a shareholder with Abbott Simses APLC in New Orleans. Mr. Lavelle practices and has extensive trial experience in commercial litigation, product liability, insurance law, construction, environmental law and general civil litigation. He is vice chair of DRI's Law Institute, a former DRI officer and board member, past chair of DRI's Technology Committee and its Electronic Discovery Task Force. Mr. Lavelle is a member of the Louisiana Association of Defense Counsel and past president of the Jefferson Bar Association.

Mari Henry Leigh is a partner with the Chicago-based firm of Meckler Bulger Tilson Marick & Pearson LLP. She serves as chair of its litigation management and attorney fee practice group, the legal audit group, which litigates and provides legal and expert witness consulting services in attorney fee and legal fee disputes, legal audits and auditing, legal bill reviews and attorney ethics, legal malpractice and litigation management issues. Ms. Leigh also maintains an active, complex, civil litigation practice. She is chair of the Chicago Bar Association's Professional Fees Committee and an advisory board member of the Council for Litigation Management.

**Dennis P. Lynch** has been vice president and chief litigation counsel since June 2007 for Tyco International Ltd., headquartered in Princeton, New Jersey, a global conglomerate with companies such as ADT, SimplexGrinnell and Sensormatic. Mr. Lynch is responsible for all of Tyco's litigation worldwide. In 2004 he joined Tyco as chief litigation counsel for its fire and security segment. Previously, Mr. Lynch was assistant general counsel at Unisys Corporation and in private practice with a Philadelphia law firm.

**Douglas M. McIntosh** is president and managing partner of McIntosh Sawran Peltz & Cartaya PA, with four offices throughout Florida. His practice focuses on professional negligence litigation, product liability, maritime and catastrophic claims, and insurance coverage and bad faith litigation. Mr. McIntosh has served as an insurance coverage expert in state and federal courts in Florida. He is a past DRI national director, past Florida state representative to DRI, past president of the Florida Defense Lawyers Association, and a member of DRI's Law Practice Management and Insurance Law Committees. Mr. McIntosh is also a member of the International Association of Defense Counsel and the Association of Defense Trial Attorneys. Whit McIsaac is the president and CEO of Client Profiles Inc. in Atlanta, Georgia, one of the largest suppliers of software applications, technology consulting and services to the legal marketplace. Mr. McIsaac has over 25 years of law office technology experience and has been directly involved in more than 500 case and financial management installations. His broad experience includes management software, time, billing and accounting systems, CRM and business development solutions, document management and scanning and imaging implementations. He is a frequent lecturer on law practice technology and automation design.

George F. Pavarini III is a senior vice president of claims and liability management in the New York office of the Swiss Reinsurance America Corporation. Mr. Pavarini currently leads the firm's Asbestos, Pollution and Health Hazard Insurance Department. He previously served as senior legal counsel of Swiss Re's Strategic and Emerging Claims Unit, which managed the company's largest exposure and commercially significant matters. Prior to joining Swiss Re in 2002, Mr. Pavarini held various insurance management positions and engaged in the private practice of insurance coverage and defense law.

**Bruce H. Raymond**, a founder and partner of Raymond & Bennett LLC in Glastonbury, Connecticut, has served as lead counsel in over 1,000 litigated cases in 20 years of trial practice in state and federal courts in Connecticut and Massachusetts. His firm is a leader in the alternative fee movement and has been recognized for its innovative design, which includes a fully digital, paperless office; use of brick-and-mortar and virtual associates; outsourced office support; and other lean practices. Mr. Raymond represents clients in business litigation, product liability, toxic tort, intellectual property and personal injury insurance defense.

Victoria H. Roberts is vice president and counsel to Meadowbrook/Century Insurance Group Inc. in Scottsdale, Arizona. Ms. Roberts has served as an officer at CIGNA, heading its litigation management and staff counsel operations, and as general counsel of a Kemper subsidiary. She was a partner in private practice, has testified as an expert on claim handling and bad faith and has lectured numerous times on both coverage and litigation management. Ms. Roberts is on the board of the Federation of Defense & Corporate Counsel and is a member of DRI and the Pennsylvania Bar.



Marygrace J. Schaeffer is a vice president in the Minneapolis office of DecisionQuest. A trial consultant for over 20 years, she provides jury research and trial consulting on hundreds of civil and criminal cases. Her expertise includes strategy and theme development, mock trials, witness evaluation and preparation, shadow juries, post-trial interviews and visual communications. Ms. Schaeffer has conducted research for cases involving issues of product liability, personal injury, employment, insurance, construction, medical malpractice, intellectual property, antitrust, finance and environmental law. She has also provided jury selection assistance in dozens of venues throughout the United States.

**Richard M. Simses** is a trial attorney with Abbott Simses APLC in its Houston, Texas office. His litigation practice concentrates on a variety of areas, including admiralty, product liability, employment, environmental, commercial and toxic torts. Mr. Simses is admitted to practice in Texas, Louisiana and Colorado and, because of his national trial practice, he has successfully tried cases in many other states as well. He is a longtime member of the Maritime Law Association, the Texas Association of Defense Counsel, the Louisiana Association of Defense Counsel and DRI.

Jon Stahl, vice president of strategy and development for Athenium Inc. in Waltham, Massachusetts, has over 30 years' experience in the delivery of performance, development and measurement programs for Fortune 500 corporations. Athenium provides online claims and litigation management quality review solutions for leading global insurers such as Zurich, Farmers, Liberty Mutual, Chubb, MetLife, GMAC and QBE, aligning counselors, claim handlers and vendors to best practice goals. Previously, Mr. Stahl was an associate partner in Accenture's Global Human Performance Group.

Mark K. Stephens is the vice president of legal services group for CNA Insurance Company in Chicago, where he is responsible for the general oversight, direction and strategy for staff and panel counsel representing CNA insureds in commercial, risk management and specialty lines business units. Mr. Stephens provides strategic litigation management direction for staff and panel attorneys nationwide. His group is also responsible for the e-invoicing system and centralized bill review of all outside legal fees for property and casualty. James T. Sullivan is an assistant general counsel for FMC Technologies Inc., headquartered in Houston, Texas, where he has implemented a value-focused IP-asset management initiative aimed at identifying, protecting and promoting IP assets that contribute to the profitability of FMC Technologies. Before joining FMC Technologies in 2001, Mr. Sullivan was engaged in the private practice of patent law, where he focused on patent prosecution. He has a mechanical engineering degree, as well as a law degree.

Sara M. Turner is an attorney in the Birmingham, Alabama office of Baker Donelson Bearman Caldwell & Berkowitz PC. She has extensive experience representing corporations in federal, state and administrative courts in Alabama and Minnesota. Her trial work focuses on product liability, class action, commercial and transportation claims. Ms. Turner has served as outside general counsel and assisted in the coordination of her client's defense of claims nationwide. She is the vice chair of DRI's Technology Committee and also serves on the steering committees for DRI's Product Liability, Young Lawyers and Trucking Law Committees.

**Kristen Wylie** is the product marketing manager for Dragon NaturallySpeaking, the world's bestselling speech-recognition software from Nuance Communications Inc. in Burlington, Massachusetts, a leading provider of speech and imaging solutions. Ms. Wylie is a frequent speaker on the productivity benefits of speech recognition and digital dictation workflow. With extensive speech recognition product and consulting experience, she translates technical details into easy-to-understand guidance that helps customers take advantage of the latest innovations in speech technology.

David W. Zizik is the managing attorney of Zizik Powers O'Connell Spaulding & Lamontagne PC, with offices in Westwood, Massachusetts and Providence, Rhode Island. He concentrates his practice in the defense of complex personal injury, product liability, industrial and trucking accident cases. Mr. Zizik is the chair of DRI's Law Practice Management Committee. He is a member of the executive council of the Association of Defense Trial Attorneys, the Federation of Defense & Corporate Counsel, the Massachusetts Defense Lawyers Association and the Defense Counsel of Rhode Island.



### JOIN DRI NOW AND REGISTER AT THE MEMBERSHIP RATE-A \$130 SAVINGS! DRI MEMBERSHIP APPLICATION This application/registration form for first-time members only—all other registrants please use reverse side. MEMBER Defense Attorney—\$225 USD/year CATEGORY Government Attorney-\$160 USD/year □ Young Lawyer\*-\$130 USD/year (admitted to the Bar for five years or less) Law Student—\$20 USD/year Male Female FORMAL NAME TITLE NAME (as you would like it to appear on badge) COMPANY/FIRM/LAW SCHOOL ADDRESS CITY STATE/PROVINCE ZIP/POST CODE COUNTRY TELEPHONE FAX EMAIL First time admitted to the Bar in STATE/PROVINCE MONTH/DAY/YEAR BAR NUMBER

DRI is committed to the principle of diversity in its membership and leadership. Accordingly, applicants are invited to indicate which one of the following may best describe them:

□ Asian American

Caucasian

To the extent that I engage in personal injury litigation, I DO NOT, for the most part, represent plaintiffs. I have

**Government DRI Member** 

Law Student DRI Member

Defense Attorney

Young Lawyer

Law Student

(USD) is enclosed.

MASTERCARD

**Government Attorney** 

Member

\_\_\_\_\_

VISA

CARD #

TOTAL:

SIGNATURE (as it appears on card)

Please remit payment by MAIL to: DRI 72225 Eagle Way, Chicago, IL 60678-7252

□ In-house counsel (as defined below\*\*)

NAME OF ORGANIZATION

OPTIONAL

DATE OF BIRTH

SIGNATURE

I am a member of a state or local defense organization.

□ African American

Native American

read the above and hereby make application for individual membership.

□ \$500

□ \$225

□ \$160

□ \$130\*

□ \$20

□ \$0

MONTH/DAY/YEAR

REFERRED BY (name of DRI member attorney, if applicable)

**REGISTRATION/APPLICATION FEES** 

SEMINAR REGISTRATION: 
\$745

MEMBERSHIP (Check One):

PAYMENT METHOD

My check for \_\_\_\_\_

Please charge my

Please remit payment by COURIER to: JP Morgan Attn: DRI-#72225 131 S. Dearborn-6th Floor, Chicago, IL 60603

NUMBER OF ATTORNEYS IN YOUR FIRM

□ Hispanic

DATE (all applications must be signed and dated)

\* Those eligible for Young Lawyer

free seminar when they join.

membership will receive a certificate for one

\*\* In-house counsel is defined as a licensed attorney who is employed exclusively

for a corporation or other private sector

organization for the purpose of providing

corporation, its affiliates and subsidiaries.

legal representation and counsel only to that

3400-0171-21

Firm Profitability 2009-0171B

FXP DATE

□ Other

PHONE (312) 795-1101 FAX (312) 795-0749 EMAIL membership@dri.org WEB www.dri.org

AMERICAN EXPRESS



# **BEST PRACTICES FOR LAW FIRM PROFITABILITY SEMINAR DECEMBER 3-4, 2009**

For inclusion on the pre-registration list and to receive course materials in advance, register by November 13, 2009.

**Defending Damages Claims in Business Tort Cases** MASTERCARD (USD) is enclosed. COURSE MATERIALS (included in registration fees) Firm Profitability AMERICAN EXPRESS 3400-0171-21 PUBLICATIONS FOR PURCHASE Member: \$115 Non-member: \$145 (Shipping charges will be added to each order. 🗌 Member: \$85 🛛 Non-member: \$115 Illinois residents, please add 10.25% sales tax.) 🗌 Member: \$75 🛛 Non-member: \$95 SUPPLEMENTAL MATERIALS Please charge my 🔲 VISA SIGNATURE (as it appears on card) PAYMENT METHOD My check for HARD COPY CD-ROM CARD # If joining DRI to get the member rate, complete the form on REGISTRATION FEES (includes course materials) Are you a first-time attendee at this DRI seminar? Member: \$745 Non-member: \$875 VAME (as you would like it to appear on badge) What is your primary area of practice? How many attorneys are in your firm? Government DRI Member: \$500 Law Student DRI Member: free Special Discount Price: \$695 FAX COMPANY/FIRM/LAW SCHOOL (see brochure for eligibility) Tes No FORMAL NAME the reverse side. TELEPHONE ADDRESS EMAIL

PRSRT STD U.S. POSTAGE PAID DRI

Please remit payment by MAIL to: DRI, 72225 Eagle Way, Chicago, IL 60678-7252

ономе: (312) 795-1101 FAX: (312) 795-0749 EMAIL: seminars@dri.org weв: www.dri.org Please remit payment by COURIER to: JP Morgan, Attn: DRI—#72225, 131 S. Dearborn, 6th Floor, Chicago, IL 60603