

# PRESS RELEASE

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## **Baker Donelson Recognized Among Top Law Firms for Client Service in BTI's 2025 Client Service A-Team Report**

July 24, 2025

**Leading legal decision makers ranked the national law firm Baker Donelson among the top firms for client service performance, according to BTI Consulting Group's BTI Client Service A-Team 2025. BTI Client Service A-Team is the only law firm recognition based solely on objective feedback from corporate counsel. Baker Donelson's rankings in multiple categories earned it recognition on the highly regarded Client Service 30 list, which highlights the top five percent of all law firms.**

According to [BTI](#), a leading provider of strategic research to the legal community, firms recognized in the BTI Client Service 30 perform nine to 15 times better than others across 17 key client service activities. Clients identify, rank, and explain their decisions based on factors such as exceptional client focus, strength of attorney teams, innovation, communication, and commitment.

Clients also recognize Baker Donelson as one of only 55 Client Service Trailblazers, the firms best at turning chaos into solutions for clients.

BTI noted that "Baker Donelson stands out for its strong commitment to help, sharp client focus, and highly practical approach. With early strategy engagement, innovative thinking, and a seasoned team, they navigate challenges smoothly and tailor solutions to each client's business."

Baker Donelson was also recently named as Distinguished in Innovation on the [BTI Law Firm Innovation Icons 2025](#) listing, which ranks firms on legal strategy innovation, tech savvy delivery, client-facing innovation, and being generative artificial intelligence (AI) pioneers. Only one in four law firms are included in this listing.