

# PUBLICATION

---

## Minimizing Outsourcing Risk

**May 16, 2007**

How can companies avoid common problems when drafting outsourcing contracts and agreements?

Outsourcing can be so useful that it's easy to overlook how rocky such relationships can become. However, problems or misunderstandings can crop up and expectations may not be met. To avoid ongoing problems and poor service, terms and expectations should be clearly defined in the initial contracts.